

Magic Loft Temporary Notice on COVID-19

Red Traffic Light System

Please email us if you have any questions. All subject to written form.

Temporary Opening Hours: Weekday 9.30AM - 4.30 (If have group booking close at 2pm)

Weekends 9:30 AM – 5:00 PM

Business Days: 6 days per week (Closed on Tuesdays - Browns Bay / Wednesday - Avondale)

Socks are required – Normal socks for adults & Non-slip socks for children

Entry (Please Book In Advanced)

Time sections : 9.30 - 13.00 / 13.30 - Close to stay & play in Magic Loft (including play area and café)

Group booking : Weekday 2pm-5pm, minimum 20 kids. \$29.8 / kids, including ticket and kids food.

Party Hire

Times available for party room: **(1 hour Limit for party room, 3.5 hours limited to stay & play)**

Morning	Afternoon
10:00 - 11:00	13:30 - 14:30
11:30 - 12:30	15:00 - 16:00

Minimum 8 kids to hire the party room.

Maximum 25 people (including adults and children) participants in a party

- Morning section should **leave before 1:00pm** (Play time 9:30 - 13:00)
- Afternoon section should **arrive no earlier than 13:15pm** (Play time 13:30 - 17:00)

【COVID-19】 Traffic red light system

- There will be 2 sections. Please note only 100 people are allowed in the venue.
- All customers over aged 12 need to be fully vaccinated, showing vaccination certificates and photo ID to staff every time you enter the venue.
- We will be checking your body temperature every time you enter the venue.
- All customers must wear masks at all times and scan QR code when entering the venue.
- If you are not feeling well for the past 72 hours, please do not visit our playground and café. We might kindly ask you to go home and rest.

Party Room Extra Policy

- Party during weekends will have 2 time sections (morning and afternoon), each time section are 3.5 hours (party room use 1 hour, playground use 2.5 hour).
- Maximum 25 people (including kids , babies and adults). We will ask you for the name list, we do not accept adding more guests on the day.
- We will be checking your vaccination certificates according to the name list you provide.
- If at the time party gathering is forbidden by the government, say Level 4 to level 1 or like the current situation, the **deposit(\$200) is non-refundable**, but **you can delay the party OR switch to credit**.
- **Credit** ---- valid for two years. (Credit can be used for: Admission / Toy / party booking / venue booking / café)
- **Delay** ---- If you are unable to make your date, we will try and fit you in somewhere else on another date.

Magic Loft reserves the right of final explanation.

This notice will be updated at anytime and we'll follow the policy provided by government

Magic Loft Temporary Notice on COVID-19

Orange Traffic Light System

Please email us if you have any questions. All subject to written form.

Temporary Opening Hours: Weekday 9.30AM - 4.30 (If have group booking close at 2pm)
Weekends 9:30 AM – 5:00 PM

Business Days: 7 days per week

Socks are required : **Normal socks for adults & non-slip socks for children**

Entry **(NO BOOK REQUIRED)**

Monday – Sunday : Unlimited to stay & play in Magic Loft .

Group booking : Weekday 2pm-5pm, minimum 20 kids. \$29.8 / kids (including ticket and kids' food)

Party Hire

Times available for party room:

Morning	Afternoon
9.30 - 10.30	12:30 - 1:30
11:00 - 12:00	2:00 - 3:00
	3:30 - 4:30

Minimum 8 kids to hire the party room.

Maximum 35 people (including adults and children)

----- 【COVID-19】Traffic orange light system

- Unlimited to stay & play in Magic Loft (including play area and café)
- All customers over aged 12 need to be fully vaccinated, showing vaccination certificates and photo ID to staff every time you enter the venue.
- We will be checking your body temperature every time you enter the venue.
- All customers must wear masks at all times and scan QR code when entering the venue.
- If you are not feeling well for the past 72 hours, please do not visit our playground and café. We might kindly ask you to go home and rest.

Party Room Extra Policy

- Unlimited to stay & play in Magic Loft (including play area and café)
- Maximum 35 people (including kids , babies, and adults). We will ask you for the name list.
- We will be checking your vaccination certificates according to the name list you provide.
- If at the time party gathering is forbidden by the government, say Level 4 to level 1 or like the current situation, the **deposit(\$200) is non-refundable**, but **you can delay the party OR switch to credit**.
- **Credit** ---- valid for two years. (Credit can be used for: Admission / Toy / party booking / venue booking / café)
- **Delay** ---- If you are unable to make your date, we will try and fit you in somewhere else on another date.

Magic Loft reserves the right of final explanation.

This notice will be updated at any time, and we'll follow the policy provided by the government.



【 IMPORTANT NOTICE 】

There is some information that we need to remind you:

- You are required to **pay \$200 the deposit** for reserving the party room. (deposit to be PAID online or coming into the facilities to pay)
- **\$200 deposit is non-refundable**, (the deposit would be a part of your party fee at the end.) If you are unable to make your date, **you can delay the party OR switch to credit.**

【COVID-19】If at the time party gathering is forbidden by the government, say **Level 4 to level 1 or like the current situation**, the **deposit is non-refundable**, but **you can delay the party OR switch to credit.**

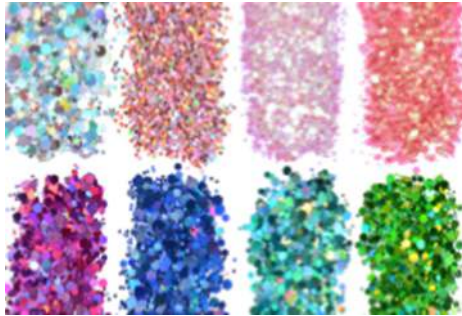
- Payment of deposit must be paid within **THREE WORKING DAYS** from booking. If we have not received it within this time frame, we will have to cancel your booking.
- We will contact you **THREE WORKING DAYS** before your party to confirm your food options for kids and see if you would like to add any platter for adults as well. We also need you to confirm the number of kids who will be attending the party and **give a name list of kids to us as well.**
- We have different sizes of the rooms, but you are **not allowed to choose your room** as we will **arrange it by looking at the number of children not including adults.**(we still have spare chairs for adults but please control the number of adults.)
- You can add the exact **guests' number** and your **food order** **【ONE DAY BEFORE YOUR PARTY---Before 4:00pm】**. On the day, we **do not accept** any reduction in numbers and change in food.
- All children must **wear non-slip socks**. Adults or supervisors must **wear socks**. **(Socks are not included in the package. You can bring your own non-socks or buy it in store.)**
- We **do not allow** food or drink to be brought into our premises, except baby food, formula, cake and cupcake. The consumption of alcohol is always prohibited.
- If you are **allergic to** any ingredients, please **check with our staff first**. We might charge extra for special requirements.
- We **do not provide** cutting cake knives, lighter, candles, tableware for adults, please prepare them on your own.
- You can bring your own decoration, but **"BLU-TACK ONLY"** if you would like to stick something on the wall.
- You can come to the room **10 - 15 minutes earlier** to set up the room. This period will not be charged.
- The food will begin to be **delivered upstairs at the beginning of the party** (please let us know **at least 30 mins** before if you would like to have the food later.

Magic Loft reserves the right of final explanation.



We do *not allow*

“ Sequins, Glitter,
Colour Spray, Confetti ”



We might need to
extra charge **\$50 - \$200** for cleaning fee.

We do ***not allow***

“ Balloon Glue / Double-sided tape ”



"BLU-TACK ONLY PLEASE"

If you would like to stick something on the wall.



Any damage, soiling or theft will be charged
at replacement cost.